

CODE OF CONDUCT

All Video Talk operators must be over 18 years of age.

Under no circumstances are you to receive or give out personal details including surnames, places of work, addresses (including email) or telephone numbers. Arranging or attempting to arrange any meeting while connected to the service is also prohibited.

Service users must not be under the age of 18. You must not knowingly participate in a conversation with anybody under this age. You must use all reasonable endeavours to prevent persons under the age of 18 years of age from taking part in any live conversations.

If you have any reasonable grounds to suspect that the service user is under 18 years of age the following procedure must be adopted:

- ask their age and date of birth and
- ask any such questions which you think appropriate and
- If the service user hesitates in responding, the replies are inconsistent or you are still not satisfied, then the service user should be regarded as being under the age of 18 and the call/connection should be terminated.

Video callers must be the bill payer or have the bill payer's permission to be using their phone to use the service. If there is reason to believe this is not the case, you must terminate the connection.

On rare occasions callers may want to talk about or engage in illegal activities. Under **no circumstances** are you to engage in such conversations or encourage such activities. These include drug abuse, underage sex and rape.

I agree to adhere to the above phonepayplus codes of conduct and any guidelines set out in the Elite communication video talk manual. I agree that Elite Communications may use without limitation any image or video created by myself on or for the video talk service, they may also copyright these images or videos.

Print full name: _____

Signed: _____ Date: _____

I require a webcam and microphone pack for use as work as a freelance video chat operator for Elite Communications.

At the request of Elite Communications I agree to return the webcam and microphone, in full working condition to them at the above address.

I agree that Elite communications will withhold £10 from my first week's earnings as deposit for the webcam and microphone. This amount will be paid to me upon return of the webcam and microphone in full working condition to Elite communications.

Signed: _____ Date: _____